

# Module 6

## TRAITS OF A HIGH PERFORMING LEADER



The two most critical traits of a high performing leaders are :

a) **Empathy:**

- The leader must display open heartedness through empathy for the team members. Empathy even for the poor performers.
- The leaders must be able to discern the situation from the stakeholder's point of view and understand the context in which the individual is operating.
- Empathy invokes loyalty, commitment and a sense of belonging.

b) **Integrity:**

- The leader must display a high level of integrity and not break the rhythm even for once.
- The integrity of a good leader comes to the fore in the times of failure when he owns the failure/ take the onus of the failure upon himself and safeguards them.