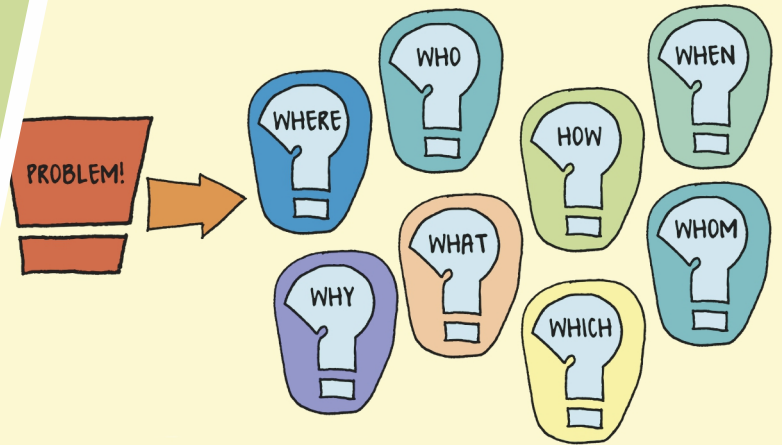


Module 1

PROBLEM SOLVING FOR LEADERS



Problem Solving Tips:

5Ws and one H: What, Where, Why, When, Who and How

What is a 'Problem'?

A matter or situation regarded as unwelcome or harmful and needing to be dealt with and overcome

What is Problem Solving?

Generic or ad hoc methods with or without a system to find solutions to problems.

Where does it occur?

In engineering, physics, medicine, business, economics on the shop floor, transport and logistics, your kitchen everywhere.

Why

It is combination of the essential human desire to do better continuously and the inventiveness of the human mind in innovating. It also directed by implications of cost, safety, speed, size, weight, longevity, repair, use, and ergonomics etc.

When

Long term, short term, emergency basis and all other states in between.

Who is interested?

Any body who the problem affects directly or indirectly.

How?

Generic or ad hoc methods with or without a system to find solutions to problems.